

The 7 Kyriad K-Business commitments

1. The right to choice

- A network of more than 200 two and three star hotels in France that guarantee quality and delightful variety
- A flexible offer tailored to all your needs, either fixed price or à la carte
A Seminar Reservation department providing you with a level of service to match your budget.

2. The right to transparency

- A clear and detailed quote within 48 hours
- An invoice that keeps our promises
- An invoice you can see before check-out.

3. The right to be heard

- A Central Reservation system and a designated representative to organise your seminars
- A dedicated contact at the hotel to ensure that the seminar runs smoothly
- Continual consideration of your comments and suggestions on Kyriad.com.

4. The right to technology

High-performance equipment and services at your disposal:

- Video projection system
- and/or flat screen TV with PC connection
- Free high speed or Wi-Fi Internet connection
- Flip chart
- Microphone (available in rooms over 750 sq. ft. [70 m²])
- Branded kit for organiser/participants
- Universal charger for mobile telephone/PC/handheld PC and extension leads
- CDs, branded USB sticks and various other items available (additional charge)
- Printer/photocopier available (additional charge)
- All other equipment must be requested 48 hours in advance (price on application).

5. The right to comfort

- Flexible work spaces customised to your needs
- Pleasant modern rooms
- Routine check of rooms halfway through the day.

6. The right to well-being

- Free coffee on arrival
- Flexible and balanced dining options tailored to your needs:
 - Buffet or Traditional Meals (depending on hotels)
 - Fixed breaks or breaks to fit in with your agreed timetable
- Length of meal times respected.

7. The right to a personal service

- Personalised service in each hotel
- A selection of suggestions for the best places to spend your free time in every town

**LOUVRE HOTELS GROUP reserves the right to make alterations or additions to this policy at any time*